

Customer Service Officer Beverley, South Australia

Ball & Doggett is Australia's largest distributor of paper, packaging, plastics, inks and wide format media to the graphics and communication industry. With over 100 years' of experience and distribution facilities across Australia and New Zealand, we pride ourselves on generating a supportive business culture and living our company values.

About the role

The customer service team plays a pivotal role in providing service excellence across our business, and strives to meet the ever-changing needs of our customers. We currently have a full time position available within our friendly and dedicated Customer Service team based in Beverley, South Australia.

Reporting to the Customer Service Manager, you will be responsible for providing exceptional customer service to all stakeholders across the business. As the principal point of contact for our customers, you will assist with product enquiries, prepare quotations, process orders and provide all round practical and timely solutions. You will be required to develop and maintain a thorough knowledge of the Company's full range of products to build on our strong market position and to help grow our brand for the future.

The successful candidate will have had previous experience within a customer service or sales role. You will present a clear and positive communication style, a passion for providing an exceptional customer experience and a can do attitude.

Please note the successful candidate will be required to pass a National Police Check and pre-employment medical, drug and alcohol assessment.

If this sounds like your ideal position, then please submit your application along with a current resume to: recruitment@ballanddoggett.com.au

